



**VETERINARY TEACHING HOSPITAL
ATLANTIC VETERINARY COLLEGE**

Services offered by the AVC Veterinary Teaching Hospital Behavioural Medicine Service:

The services offered are included in the table below, along with the costs and a short description of what's involved in the appointment. All prices are in Canadian currency.

For all appointments, an additional \$50 will be charged for 30 min added time during consults

For telemedicine consult – the local veterinarian is the veterinarian of record, and we ask that they fill any recommended prescriptions

As a reminder, the documents required prior to all appointments include:

1. Completed history form
2. Videos of the behaviour and living space (unless someone will get hurt)
3. Signed consent statement
4. Any relevant medical records from the family veterinarian
5. Proof of Rabies vaccinations if not done at AVC

All documents can be accessed via the Sir James Dunn Animal Welfare Centre (SJDAW) website under "Behavioural Med" (<https://awc.upei.ca/client-forms/>). For detailed information on how to schedule an appointment, please see the handout "How to schedule an appointment" at the link above.

All questions and documents are to be sent to avcbehavoiuralmed@upei.ca the attention of Dr. Karen Overall or Dr. Camille Squair.

BLUE – these appointments are available IN-PERSON
GREEN – these appointments are available REMOTELY (via Zoom)

BASIC DOGS APPOINTMENTS	
Initial <i>IN PERSON</i> appointments	\$550 – 2.5-3 hr appt
	<ul style="list-style-type: none"> - Includes ongoing email follow-up as needed. - Includes 30-60 minute Zoom follow-up in 3 weeks. - Includes option for re-exams, including a reduced price at 8-weeks (see costs below). - Includes detailed referral letter to patient's veterinarian along with a copy of the consult.
8-week follow up recheck <i>IN PERSON</i> appt	\$ 82.50 – 1 hr appt
This is an 8-week follow up appointment after the initial in-person appointment (listed above)	<ul style="list-style-type: none"> - Includes detailed referral letter to patient's veterinarian with a copy of the consult. - Subsequent rechecks \$150 (1 hour) as below.

Recheck <i>IN PERSON</i> appointments < 6 mo	\$165 – 1 hr appt
dog has been seen within the past 6 months	- Includes detailed referral letter to patient's veterinarian with a copy of the consult.
Recheck <i>IN PERSON</i> appointments > 6 mo	\$275 – 1.5 hr appt
dog has NOT been seen within the past 6 months	- Includes detailed referral letter to patient's veterinarian with a copy of the consult.
Touch-up re-exam <i>IN PERSON</i> appt	\$82.50 – 30 min appt
	- Designed to focus on specific issue/behaviour mod - Includes detailed referral letter to patient's veterinarian with a copy of the consult.
Initial <i>TELEMEDICINE</i> appointment	\$385 – 1 hr Zoom call
1-2 days prior to the consult the client will be sent initial discharge instructions (treatment plan), Zoom link, and instructions for payment	- Includes ongoing email follow-up as needed. - Includes option for re-exams (in-person or virtual) - After Zoom call client is sent updated discharge - Updated discharge and referral letter sent to patient's veterinarian following Zoom call
*Local veterinarian is veterinarian of record	
Re-exam <i>TELEMEDICINE</i> appt dogs < 6 mo	\$165 – 1 hr Zoom call
dog has been seen within the past 6 months	- After Zoom call client is sent updated discharge - Updated discharge and referral letter sent to patient's veterinarian following Zoom call
1-2 days prior to the consult the client will be sent the Zoom link, and instructions for payment	
*Local veterinarian is veterinarian of record	
Re-exam <i>TELEMEDICINE</i> appt dogs > 6 mo	\$275 – 1.5 hr Zoom call
dog has NOT been seen in the past 6 months	- After Zoom call client is sent updated discharge - Updated discharge and referral letter sent to patient's veterinarian following Zoom call
1-2 days prior to the consult the client will be sent the Zoom link, and instructions for payment	
*Local veterinarian is veterinarian of record	
Additional pets <i>IN-PERSON</i> or <i>TELEMEDICINE</i>	\$110 - 165
This includes pets who are actively involved in the concern and/or who have a contributing behavioural diagnosis where the primary patient is a dog <i>This does not include pets present for company, general observation or because they may suffer from the other pet's attentions. There is no charge for these other dogs. We encourage companion dogs to come to the appointment</i>	- Charged at the time of the appointment based on assessment – Part of initial in-person and telemedicine appts - Added pets will get their own set of discharge instructions

OTHER TYPES OF DOG APPOINTMENTS	
"Head Start" Puppy (10 months or less) Package <i>IN PERSON</i>	\$275 for both appts – 1 hr each visit

<p>The point of these appointments is:</p> <ol style="list-style-type: none"> 1. to help first time dog or breed owners to prevent puppy and young dog behaviour problems and/or 2. to address problems or potential problems as soon as they appear, rather than encouraging the client to hope that the dog will grow out of it. Most dogs do not grow out of problematic behaviour. 	<ul style="list-style-type: none"> - Includes 2 appointments – 2-4 weeks apart - Includes ongoing email follow-up as needed. - Includes option for re-exams (in-person or virtual) - Includes detailed referral letter to patient’s veterinarian along with a copy of the consult.
<p>“Right Start” Adopted/Rescue dog Package IN PERSON</p>	<p>\$275 for both appts – 1 hr each visit</p>
<p>The point of these appointments is to help people who have taken rescue or shelter dogs to understand problems that these dogs commonly come with and those that often develop within the first few months. Prevention and early intervention are the foci.</p>	<ul style="list-style-type: none"> - Includes 2 appointments – 2-4 weeks apart - Includes ongoing email follow-up as needed. - Includes option for re-exams (in-person or virtual) - Includes detailed referral letter to patient’s veterinarian along with a copy of the consult.
<p>For dogs seen in Head Start and Right Start appointments who later develop problems and need a full appointment – IN PERSON</p>	<p>\$330 initial appt – 2-2.5 hr appt</p>
	<ul style="list-style-type: none"> - Includes ongoing email follow-up as needed. - Includes 30-60 minute Zoom follow-up in 3 weeks. - Includes option for re-exams - Includes detailed referral letter to patient’s veterinarian along with a copy of the consult.

<p>BASIC CAT APPOINTMENTS</p>	
<p>All cat appointments (initial and recheck) will be distance consultations (via Zoom) where the local veterinarian is veterinarian of record unless there is a compelling reason not to do this. This decision is to reduce the stress and distress of the cat. In the case of compelling reasons, the cat(s) can be seen in person.</p>	
<p>Initial <i>TELEMEDICINE</i> appointment</p>	<p>\$357.50 – 1-1.5 hr Zoom call</p>
<p>1-2 days prior to the consult the client will be sent initial discharge instructions (treatment plan), Zoom link, and instructions for payment</p>	<ul style="list-style-type: none"> - Includes ongoing email follow-up as needed. - Includes option for re-exams - After Zoom call client is sent updated discharge - Updated discharge and referral letter sent to patient’s veterinarian following Zoom call
<p>Re-exam <i>TELEMEDICINE</i> appointments</p>	<p>\$137.50 – 1 hr Zoom call</p>
<p>1-2 days prior to the consult the client will be sent the Zoom link, and instructions for payment</p>	<ul style="list-style-type: none"> - After Zoom call client is sent updated discharge - Updated discharge and referral letter sent to patient’s veterinarian following Zoom call
<p>Additional pets</p>	<p>\$55-110</p>

<p>This is for pets who are actively involved in the concern and require their own treatment plan, where the primary patient is a cat This does not include pets present for company or general observation.</p>	<ul style="list-style-type: none"> - Charged at the time of the appointment based on assessment – Part of initial in-person and telemedicine appts - Added pets will get their own set of discharge instructions
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BASIC HORSE APPOINTMENTS

Initial *IN PERSON* appointment **\$275-495 (plus any AVC travel fees) – 2.5-3 hrs**

<p>Consult fee TBD after discussion with client</p>	<ul style="list-style-type: none"> - \$250 for the first hour <ul style="list-style-type: none"> o \$100 per hour thereafter - Includes ongoing email follow-up as needed. - Includes 30-60 min Zoom follow-up in 3 weeks - Includes option for re-exams - After Zoom call client is sent updated discharge - Includes detailed referral letter to patient's veterinarian with a copy of the consult.
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Re exam *IN PERSON* appointment **\$165 (plus any AVC travel fees) – 1 hr appt**

<p>Consult fee TBD after discussion with client</p>	<ul style="list-style-type: none"> - \$150 for the first hour <ul style="list-style-type: none"> o \$100 per hour thereafter - Includes detailed referral letter to patient's veterinarian with a copy of the consult.
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Initial *TELEMEDICINE* appointment **\$385 – 1 hr Zoom appt**

<p>1-2 days prior to the consult the client will be sent initial discharge instructions (treatment plan), Zoom link, and instructions for payment</p> <p><i>*Local veterinarian is veterinarian of record</i></p>	<ul style="list-style-type: none"> - Includes ongoing email follow-up as needed. - Includes option for re-exams - After Zoom call client is sent updated discharge - Updated discharge and referral letter sent to patient's veterinarian following Zoom call
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Re exam *TELEMEDICINE* appointment **\$165 – 1 hr Zoom appt**

<p>1-2 days prior to the consult the client will be sent the Zoom link, and instructions for payment</p> <p><i>*Local veterinarian is veterinarian of record</i></p>	<ul style="list-style-type: none"> - After Zoom call client is sent updated discharge - Updated discharge and referral letter sent to patient's veterinarian following Zoom call
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OTHER SPECIES APPOINTMENTS – Rabbits, pet pigs, pet goats, pet rats, snakes, lizard etc.

Initial *IN PERSON* appointment **\$330 – 1.5-2 hr appt**

	<ul style="list-style-type: none"> - Includes ongoing email follow-up as needed. - Includes option for re-exams - Includes detailed referral letter to patient's veterinarian with a copy of the consult.
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Recheck *IN PERSON* appointment **\$82.5 – 30-45 min appt**

	<ul style="list-style-type: none"> - Includes detailed referral letter to patient's veterinarian with a copy of the consult.
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MISCELLANEOUS APPOINTMENTS

<p>Pre-natal dog or cat assessment – <i>IN PERSON</i></p> <p>These appointments are for people who have learned they are pregnant of adopting a human baby or a young child when their first children may have fur. The intent of these appointments is to assess risk and help with adjustment to the impending arrival so that everyone is safe, and the children and furred ones have a healthy, happy relationship.</p>	<p>\$220 – 1.5 hr appt</p> <ul style="list-style-type: none"> - Includes ongoing email follow-up as needed. - Includes option for re-exams - Includes detailed referral letter to patient’s veterinarian with a copy of the consult.
<p>“Happy Vet Visits” – <i>IN PERSON</i></p> <p><i>Interventional package to help dogs and cats who fear or are difficult during vet appointments</i></p> <p>This intervention package is designed to assess fears, phobias, avoidance and aggression exhibited by cats and dogs in veterinary settings. Over the course of 4 visits (one 1-hour visit where 30 minutes will be devoted to the dog’s history and three 30-minute visits) dogs and cats will be assessed and a strategy maximizing kindness, fear reduction and teaching the patients how to work with the vet will be developed. Topical medication will be used. As needed, preventative, interventional, and long-term medication to redress fear and anxiety may be recommended.</p>	<p>\$385 for all 4 appointments</p> <ul style="list-style-type: none"> - First visit – 1 hr initial appt - Visits 2-4 – 30 min appts (2-3 weeks apart) - Additional 30 min appts available after the 4 appts - \$50 each - Includes ongoing email follow-up as needed.
<p>Adopted AVC teaching beagle appointments <i>IN PERSON</i> or <i>TELEMEDICINE</i></p>	<p>A total of 6 appts within the first year of adoption paid by the AVC teaching beagle program</p>
<p>For behavioural appointments with adopted AVC teaching beagles, only: Up to 6 appointments in the first year or adoption</p> <p>These appointments are the same as the basic dog appointments but are focused on issues affecting the teaching beagles and are only for those who adopt AVC beagles</p>	<ul style="list-style-type: none"> - After these 6 appointments (or after a year has elapsed following adoption), any hourly appointment is \$82.50 (half our recheck price) for these dogs, to be paid by the client, no additional discounts.